[**178061: Build 1.6 - PACT Regression Testing**](https://URL/qm/service/com.ibm.rqm.integration.service.IIntegrationService/resources/FtP%2B%28QM%29/executionscript/Build_1.6_-_PACT_Regression_Testing)



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Type: Manual

Test Data: Unassigned

Description: Build 1.6 - PACT Regression Testing

# Summary

**Categories**

Function: Unassigned Test Phase: Unassigned

# Formal Review

General Comments

**Manual Steps**

**Step 1**

**Execution Step**

Description\*

In the VCCM CRM application, log-in to the system as an FTP PACT (Teamlet 12) test user (open USD)

Expected Results

The user is able to log-in as a FTP PACT test user Comments

Validates

Attachments

**Step 2**

**Execution Step**

Description\*

Upon the VistA credentialing prompt, enter in your test credentials (in QA for 991 - SLC).

Expected Results

The user is propmted to enter their access, verify and eSig code and the user is able to sucessfully log in to VistA. Comments

Validates

Attachments

**Step 3**

**Execution Step**

Description\*

Click on My Work from the USD ribbon

Expected Results

The user is directed to the work queue and able to view requests to be worked on Comments

Validates

Attachments

**Step 4**

**Execution Step**

Description\*

Locate the request routed from R1.4 CCA regression test for the FTP PACT Test User (request for George VCCMAlbert)

Expected Results

The user is able to validate that the request from the Regression CCA test is routed correctly to the PACT team. Comments

Validates

Attachments

**Step 5**

**Execution Step**

Description\*

Double click to open the request

Expected Results

The request is opened along with Veteran Info and Medical Charts tabs Comments

Validates

Attachments

**Step 6**

**Execution Step**

Description\*

Click on 'Assign to Self' on the request

Expected Results

The user is able to assign the request to themselves - the owner field is set as the current user Comments

Validates

Attachments

**Step 7**

**Execution Step**

Description\*

Click on Create Progress Note on the request

Expected Results

A new tab is opended to enter in progress note Comments

Validates

Attachments

**Step 8**

**Execution Step**

Description\*

Select Cancel on the note pop-up to create a historical note

Expected Results

A new historical note is created. In the note text, the callback phone number is populated Comments

Validates

Attachments

**Step 9**

**Execution Step**

Description\*

On the historical note validate the following

* The Selected Notes grid, Refresh Notes button and the Apply Selected Notes button is now placed under the Note Detail\* field
* Users will be presented with the General and Historical Note sections for completion
* All sections/tabs are expanded
* The notes from the interaction and the request are available in the Interaction and Request Notes section Expected Results

The user is able to validate the historical note form Comments

Validates

Attachments

**Step 10**

**Execution Step**

Description\*

Select a note from the section and click on 'Apply Selected Note'

Expected Results

The note text is populated and editable in the progress note text field Comments

Validates

Attachments

**Step 11**

**Execution Step**

Description\* Click on Save

note: 'Save to Vista/CPRS will have to be tested in R1.4 Integration test case for the individual user logged in with VISTA access' Expected Results

The progress note info is saved in CRM Comments

Validates

Attachments

**Step 12**

**Execution Step**

Description\*

Close out the progress note

Expected Results

The progress note is closed Comments

Validates

Attachments

**Step 13**

**Execution Step**

Description\*

Click on Create Progress Note on the request

Expected Results

A new tab is opended to enter in progress note Comments

Validates

Attachments

**Step 14**

**Execution Step**

Description\*

Select OK on the note pop-up to create an encounter note

Expected Results

A new encounter note is created. In the note text, the callback phone number is populated Comments

Validates

Attachments

**Step 15**

**Execution Step**

Description\*

On the encounter note, validate the following: Workload Encounter Forms:

-Place the notes grid, Refresh Notes Grid Button and the Apply Selected Notes button under the Note Detail\* field

-Users will be presented with the General and Workload Encounter sections for completion Expected Results

The user is able to validate the encounter note form Comments

Validates

Attachments

**Step 16**

**Execution Step**

Description\*

Provide the following test values:

* Location
* Note Title
* Primary Diagnosis Code
* CPT Code Expected Results

The user is able to provide test values Comments

Validates

Attachments

**Step 17**

**Execution Step**

Description\* Click on Save

note: 'Save to Vista/CPRS will have to be tested in R1.4 Integration test case for the individual user logged in with VISTA access' Expected Results

The progress note info is saved in CRM Comments

Validates

Attachments

**Step 18**

**Execution Step**

Description\*

Close out the progress note

Expected Results

The progress note is closed Comments

Validates

Attachments

**Step 19**

**Execution Step**

Description\*

Open the call script prompt (chevron on the left of the screen) and click on 'Create Action Taken'

Expected Results

The user is prompted to enter actions taken on a new tab Comments

Validates

Attachments

**Step 20**

**Execution Step**

Description\*

On the new tab, provide an action (notes field) and a descripation and click on save. Close out the tab

Expected Results

The user is able to provide an action taken Comments

Validates

Attachments

**Step 21**

**Execution Step**

Description\*

On the request form, refresh the form and validate that the action and description are now present in the 'Action Taken' tab

Expected Results

The action and descriptions are now present Comments

Validates

Attachments

**Step 22**

**Execution Step**

Description\*

For the steps below - click on each button listed in the action step and validate that data is being displayed from ESR and any additional expected details (note: may need different Veteran records for different ESR pulls, as needed)

Expected Results

The user is able to validate each of the medical chart tab Comments

Validates

Attachments

**Step 23**

**Execution Step**

Description\* SC Disabilities

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 24**

**Execution Step**

Description\* Problems

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 25**

**Execution Step**

Description\* Notes

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 26**

**Execution Step**

Description\* Orders

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 27**

**Execution Step**

Description\* Appointments

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 28**

**Execution Step**

Description\* Medications

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 29**

**Execution Step**

Description\* Postings

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 30**

**Execution Step**

Description\* Allergies

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 31**

**Execution Step**

Description\* Labs

Expected Results

If available for the test user, data is populated in the tab.

Comments

Validates Attachments

**Step 32**

**Execution Step**

Description\* Consults

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 33**

**Execution Step**

Description\* Non-VA Meds

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 34**

**Execution Step**

Description\* Vitals

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 35**

**Execution Step**

Description\*

Imaging (previously named Radiology)

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 36**

**Execution Step**

Description\* Discharges

Expected Results

If available for the test user, data is populated in the tab. Comments

Validates

Attachments

**Step 37**

**Execution Step**

Description\*

Navigate back to the request tab

Expected Results

The user is directed to the request tab Comments

Validates

Attachments

**Step 38**

**Execution Step**

Description\*

Click on 'Resolve Request' and 'Ok' on the prompt

Expected Results

The user is able to select the resolve request Comments

Validates

Attachments

**Step 39**

**Execution Step**

Description\*

Click on Save to close out the request

Expected Results

The request is now closed and resolved and uneditable Comments

Validates

Attachments

**Associated E-Signatures**

**Signed Action Signer Comment Additional Information**